



INFORMATION FOR CLIENTS

Programs

The Mission of Washburn Center for Children is to help children with or at risk for social, emotional, and behavioral problems, and their families, lead successful lives.

Outpatient

Assessment, evaluation, and treatment services are available in numerous public schools in the Minneapolis, Bloomington and Eden Prairies School Districts and Washburn's three clinics. Services focus on respecting differences and building on individual strengths. Individual, family, and group therapy and skills, psychological evaluations, psychiatry, and care coordination are available.

Day Treatment

Day Treatment provides group, individual, and family therapy and skills, and school collaboration for children 3 years old through 3rd grade who are struggling with severe emotional, social and behavioral difficulties. Children continue in their community school or preschool for half of each day.

Family Focused Preschool and Infant/Toddler

Family Focused serves families with children from age birth to Kindergarten who are having social/emotional/ behavioral difficulties and/or experiencing environmental stressors. An intensive combination of in-home family therapy, a therapeutic preschool classroom for children, as well as periodic parent groups are provided. The program is designed to strengthen the parent child relationship while supporting children's social/emotional/behavioral functioning across all areas of development.

Outreach

Outreach provides training, consultation, and screening services for child care centers and preschool programs serving children in infancy through age 8 throughout Hennepin County.

Intensive In-Home

Intensive in-home therapy for families with children, ages 5 to 17, experiencing social, emotional and behavioral difficulties and who need more intensive services in order to prevent out of home placement and be more successful at home, in school and in the community.

Case Management

Case managers help families access and coordinate mental health, social, educational, physical health, vocational, recreational, and related services for children with severe emotional disturbance.

Crisis

Intensive in-home therapy, skills building and parent support, ages 4 to 17, designed to increase stability and help at-risk children with severe emotional and behavioral difficulties avoid hospitalization or other out-of-home placement.

Client Rights

Participation in Treatment Planning

All clients receiving services at Washburn Center for Children will be involved in the treatment planning process. The treatment plan identifies anticipated length of treatment, goals and objectives, and agreed upon interventions.

Services for Minors and Parental Consent

Parents or the child's legal guardians are required to give consent for treatment of a minor child. In cases where parents are separated or divorced but share legal guardianship, both parents are required to give written consent for treatment services.

Equal Opportunity Employer/Contractor

Washburn Center for Children has an experienced staff of social workers, psychologists, marriage and family therapists, licensed professional clinical counselors, mental health practitioners, and child psychiatric consultants.

To support the health of clients and staff with allergies and sensitivities, Washburn is a fragrance-free environment.

Fees for Services

Fees and client financial responsibility are discussed during the intake process. Washburn's Client Accounts Coordinator is available at (612) 872-3361 for questions.

Day Treatment, Family Focused, Intensive In-Home, Crisis, Case Management, and Outpatient

Client's health insurance, Medical Assistance, and/or Hennepin County are billed for services provided through these programs. Clients may have financial responsibility for co-pays, deductibles, or service fees.

Outreach

Services in this program are provided at no charge to Hennepin County residents. Hennepin County provides financial support for this program.

Adjusted fees

A Sliding Fee scale is available to uninsured clients who do not qualify for one of our county or grant programs. Also, an adjusted payment plan is available for clients with insurance who need financial assistance. In both cases, you will be required to fill out an application and provide proof of income to qualify. Washburn's Client Accounts Coordinator will help find which option applies to you.

Cancellations

If it is necessary to cancel an appointment, 24-hour notice is expected. There will be a \$25.00 charge for missed appointments, or appointments cancelled with less than 24 hours notice.

Returned checks

A fee of \$20 is charged if a check made out to Washburn Center for Children is returned due to non-sufficient funds or a closed account.

Medical Assistance

Persons covered by Medical Assistance should bring their current MA card for each family member receiving services to each visit.

Insurance coverage

Persons covered by insurance should bring their current insurance card for each family member receiving services to each visit.

Co-pays

Based on your individual insurance policy, co-pays will be due at the time of each visit.

Fees			
	Individual and Family Therapy and Skills, and School Conferences:	\$190 p/hour	
	Day Treatment:	\$ 82 p/hour	All fees are
	Diagnostic Assessment / Intake:	\$225 p/session	subject to change
	Psychological Testing:	\$175 p/hour	
	DBT Groups:	\$175 p/session	
	Crisis Stabilization:	\$385 p/session	
	Intensive In-Home Services:	\$250 p/session	
	Psychiatric Services:	Varies by length & type of appointment	

Locations and Hours

To check if Washburn is closed due to severe weather, call (612) 871-1454, watch WCCO or go to WCCO.com, check www.washburn.org or look up Washburn Center for Children on Facebook.

Main Office

2430 Nicollet Avenue South,
Minneapolis, MN 55404
Phone: (612) 871-1454 • Fax: (612) 871-1505
Monday & Wednesday 8:00am–6:30pm
Tuesday 8:00am–7:00pm
Thursday 8:00am–6:00pm • Friday 8:00am–5:00pm

West Office

Brenwood Office Park I – Suite 310
5720 Smetana Drive
Minnetonka, MN 55343
Phone: (612) 871-1454
Monday-Friday day and evening hours by appointment

Northwest Office

9100 85th Avenue North, Suite 100,
Brooklyn Park, MN 55445
Phone: (612) 871-1454
Monday-Friday day and evening hours by appointment

Emergency Services

After regular office hours, for child crisis, contact Hennepin County Child Crisis First Response at (612) 348-2233 or for adult crisis, contact Hennepin County Acute Psychiatry at (612) 873-3161.

If this is a life-threatening emergency, call 9-1-1.

Washburn maintains a commitment to serve all members of the community without regard to race, religion, ethnicity, sex, or handicap, at a fee affordable to all.