



Washburn Center maintains a commitment to serve all members of the community without regard to race, religion, ethnicity, sex, gender, or disability, at a fee affordable to all.

Fees for services vary depending on insurance and Washburn Center program. You may be responsible for some or all of these fees depending on your specific insurance policy and the Washburn Center program. Sliding fee applications are being accepted and processed for families experiencing financial difficulties, whether related to COVID-19 or not. Payment plans are available for all families regardless of income.

Washburn Center for Children is contracted with the following payers:

- Aetna
- All Savers
- America's PPO
- Blue Cross Blue Shield/ Blue Plus
- Beacon Health/Carelon
- Cigna
- Gravia
- Great West
- Health EZ
- Health Partners
- Hennepin Health
- Medica
- Medical Assistance/MHCP
- Preferred One
- Surest
- Tricare (only certain providers are credentialed)
- UCare (except UCare Fairview plans)
- UMR
- United Healthcare/United Behavioral Health
- Value Options

Washburn Center is considered Out-of-Network with the following payers (this is not a complete list):

- Allied Benefit Systems
- BAS Benefit Administrators
- Fringe Benefit Group
- Healthgram, Inc.
- Magellan
- Tall Tree Administrators
- UCare Fairview



Washburn Center is NOT contracted with Medicare so, by their rules, we cannot accept Medicare clients regardless of the plan type.

Service Specific Information

- Our Intensive In-Home and Crisis Stabilization Programs are contracted with the following payers (both MHCP/PMAP and Commercial Plans, unless specified otherwise):
 - Blue Cross Blue Shield and Blue Plus
 - Health Partners
 - Medica
 - Preferred One/Aetna
 - UCare
 - United Healthcare/Optum (Plan dependent)
- Our Dialectical Behavioral Therapy (DBT) program is only contracted for the following payers (Commercial Only unless specified):
 - Blue Cross Blue Shield
 - Health Partners
 - Medica
 - Preferred One/Aetna
 - UCare (Commercial and MHCP/PMAP)
- Case management services are not billed to the client directly. State and County funding ensure clients are not responsible for fees. This does not apply to sessions to complete the diagnostic assessments provided by a case manager.
- Outreach services are a free service provided by a Hennepin County contract and is only available to clients living in Hennepin County.

If you have more specific questions about our fees for services, please reach out to our Billing Department at 612-677-2899.