

Washburn Center for Children is committed to upholding the rights of clients by providing a transparent, accessible, and timely process for grievances.

### Submission of Grievances

Clients, former clients, and or their authorized representatives must submit the grievance in writing. Grievances must be directed to the Compliance and Quality Department. Contact information for the Compliance and Quality Department:

- **Mail:** Washburn Center for Children  
Attention: Compliance and Quality Department  
1100 Glenwood Avenue  
Minneapolis, MN 55405
- **Email:** [compliance@washburn.org](mailto:compliance@washburn.org)
- **Fax:** 612-871-1505

Public contact information for the Minnesota Department of Human Services, Licensing Division; the Office of Ombudsman for the Mental Health and Developmental Disabilities; The Department of Health, Office of Health Facilities and Complaints; and all applicable health-related licensing boards.

### Contact Information

<b>MN Department of Health Services, Licensing Division</b>	PO Box 64242 St. Paul, MN 55164 Phone: 651-431-6500 Fax: 651-431-7673
<b>MN Office of Ombudsman for Mental Health and Development Disabilities</b>	332 Minnesota Street Ste W1410, First National Bank Building St. Paul, MN 55101 Phone: 651-757-1800 Fax: 651-797-1950 Email: <a href="mailto:ombudsman.mhdd@state.mn.us">ombudsman.mhdd@state.mn.us</a>
<b>MN Department of Health, Office of Health Facilities Complaints</b>	PO Box 64975 St. Paul, MN 55164 Phone: 651-201-5000
<b>MN Board of Marriage and Family Therapy</b>	335 Randolph Avenue, Ste 260 St. Paul, MN 55102 Phone: 651-617-2220 Email: <a href="mailto:mft.board@state.mn.us">mft.board@state.mn.us</a>
<b>MN Board of Behavioral Health</b>	335 Randolph Avenue, Ste 290 St. Paul, MN 55102 Phone: 651-201-2756 Fax: 651-797-1374 Email: <a href="mailto:bbht.board@state.mn.us">bbht.board@state.mn.us</a>
<b>MN Board of Social Work</b>	335 Randolph Avenue, Ste 245 St. Paul, MN 55102 Phone: 651-617-2100 Fax: 651-215-0956 Email: <a href="mailto:social.work@state.mn.us">social.work@state.mn.us</a>
<b>MN Board of Medical Practice</b>	335 Randolph Avenue, Ste 140 St. Paul, MN 55102 Phone: 612-617-2130 Email: <a href="mailto:medical.board@state.mn.us">medical.board@state.mn.us</a>