



Dear Washburn Center for Children Families,

We understand how frightening and overwhelming daily life has become with the increased and unpredictable presence of Department of Homeland Security (DHS) agents.

**You are not alone. Your safety—and the safety of your children—is our highest priority.** Washburn Center follows safety protocols designed to protect you and our staff.

- DHS agents will not be allowed in patient care areas of our locations.
  - West & Northwest sites have some public spaces that may be accessed by DHS agents.
  - Glenwood site has no public spaces; agents cannot enter without being granted access.
- Our team members have been trained to verify appropriate legal documentation.
- Staff are also expected to notify Washburn Center if they witness DHS activity while working, so that we can support them.
- Washburn Center keeps all patient and employee information confidential in accordance with federal and state law. We do not collect immigration status as part of enrollment or treatment, and therefore do not have that information in our records.
- Washburn Center has always provided care to all clients and families, regardless of immigration status—and we will continue to do so.

Despite precautions, if you have safety concerns for your session (in our clinic or where services are being delivered), please contact your Washburn Center clinician or call our main number (612-871-1454). Your Washburn Center team member will proactively contact you if events in the community affect their ability to travel safely. With great care and concern, we will work with you and adjust as needed, so you are connected to critical mental health support.

We offer resources as well as some frequently asked questions that we hear from clients. Please take care of yourself; a caregiver's mental wellbeing is the first line of support for kids. If you need help here are some tips to [manage distress](#), or ask for help from trusted friends or family, or call 9-8-8 or the [National Parent & Youth Helpline](#).

Our staff is here to support you with these tools and future updates.

**Resources for immigration rights/process**

[Know Your Rights | Immigrant Legal Resource Center | ILRC](#)

[Immigration Resources / Office of Ombudsperson for Families](#)

**Resources for talking with children**

[Advice for talking with kids about community violence - Washburn Center for Children](#)

[Talking to kids about U.S. Immigration and Customs Enforcement \(I.C.E.\) actions - Children's Minnesota](#)

[Adelante | Detention's Toll: Talking to Kids About Immigration | Season 27 | PBS](#)

**Supporting kids with language for ICE, raids and deportation actions**

[Talking to Kids About Immigration Enforcement in Their Communities | Children's Hospital Los Angeles](#)

[What to Say to Kids About ICE | Children's Network](#)

[Supporting Children After a Parents Deportation or Detention--Espanol](#)

[Talking to Children about ICE Raids and Related Events](#)

We stand in solidarity with you. At Washburn Center, you will find compassionate, culturally responsive mental health care. Caring for children's mental wellbeing is vital for healing, resilience, and a hope-filled future.

If you have any questions, concerns, or needs, please reach out to your Washburn Center clinician. We are here for you and your family.

Respectfully,



Jenny Britton, LICSW  
Chief Clinical Officer