

Options for Uninsured or Non-covered services

At Washburn Center for Children, we are committed to making sure that a child's care continues even if their family faces changes in insurance coverage or financial resources. Families have options if insurance does not cover services — either because there is no insurance, or because a particular service or provider is excluded. The options available are:

- **Out-of-Pocket Payment:** You may choose to pay for services directly. If you do, we can set up an approved payment plan, so that you can manage cost over time. Recurring plan payments can be set up via our [online payment portal](#).
- **Sliding Fee Application:** You may apply for financial assistance. Once completed, your application will help us determine whether you qualify for a reduced rate or funding support based on your household's financial resources. To apply, follow the processes in the Financial Help tab [here](#).

How the Sliding Fee process for Uninsured services works:

Complete and submit your Sliding Fee Application ([English](#)) ([Español](#)) for review. If eligible, one of the following options will apply:

- **Qualifying for grant funding:** Those who qualify for grant funding can receive a 45% to 100% reduction [per the sliding fee scale](#) for applicable programs. Washburn Center will seek Hennepin County or grant funding toward your child's care. Grant funding is available for one year from the date the funding needs begin.
- **No grant qualification:** The approved discount is applied to your services, as applicable, and you will be placed on a payment plan for any remaining balance. The discount is applicable for one year from the date the funding needs begin, and can be re-authorized with a new application after that time.

If you have lost coverage or applied for retroactive coverage:

If your insurance has ended and you have applied for retroactive (backdated) coverage, you may apply for the Sliding Fee (see above) and/or choose Out-of-Pocket Payment while you wait for a decision (up to 90 days or until your retroactive coverage is approved). Here is what happens next:

- If retroactive coverage is approved, Washburn Center will refund any payments you made during those 90 days.



- If coverage is not approved within 90 days and you qualify for grant funding, the grant funding will be applied for up to one year from the date the funding needs began.