

Washburn Center for Children is committed to upholding the rights of clients by providing a transparent, accessible, and timely process for grievances.

Submission of Grievances

Clients, former clients, and or their authorized representatives must submit the grievance in writing. Grievances must be directed to the Compliance and Quality Department.

Contact information for the Compliance and Quality Department:

- **Mail:** Washburn Center for Children
Attention: Compliance and Quality Department
1100 Glennwood Avenue
Minneapolis, MN 5505
- **Email:** compliance@washburn.org
- **Fax:** 612-871-1505
- **Electronic Submission:** <https://intakeq.com/new/shrhxm>

MN Department of Human Services, Licensing Division	P.O. Box 64242 St. Paul, MN 55164 Phone: 651-431-6500 Fax: 651-431-7673
MN Office of Ombudsman for Mental Health and Developmental Disabilities	332 Minnesota Street Ste W1410, First National Bank Building St. Paul, MN 55101 Phone: 651-757-1800 Toll-free: 1-800-657-3506 MN Relay Service: 711 Fax: 651-797-1950 Email: ombudsman.mhdd@state.mn.us
MN Department of Health, Office of Health Facilities Complaints	P.O. Box 64970 St. Paul, MN 55164 Phone: 651-201-4201 Toll-free: 800-369-7664
MN Board of Marriage and Family Therapy	335 Randolph Avenue, Ste 260 St. Paul, MN 55102 Phone: 612-617-2220 Email: mft.board@state.mn.us
MN Board of Behavioral Health and Therapy	335 Randolph Avenue, Ste 290 St. Paul, MN 55102 Phone: 651-201-2756 Fax: 651-797-1374 Email: bbht.board@state.mn.us
MN Board of Social Work	335 Randolph Avenue, Ste 245 St. Paul, MN 55102 Phone: 612-617-2100 Toll-free: 800-234-1320 Fax: 612-215-0956 Email: social.work@state.mn.us
MN Board of Psychology	335 Randolph Avenue, Ste 270 St. Paul, MN 55102 Phone: 612-617-2230 Fax: 651-797-1372 Email: psychology.board@state.mn.us